



Thursday, 5 March 2020

## **Perth Convention and Exhibition Centre Fact Sheet – Novel Coronavirus (COVID-9)**

**The Australian Government is talking about a Coronavirus (COVID-9) pandemic, what does this mean for PCEC?**

At the Perth Convention and Exhibition Centre (PCEC), the safety of our clients and our teams' is our first priority. We remain welcoming to our clients and visitors; and we are operating to usual business standards

**What procedures does PCEC have in place to monitor Federal/country, State, and Local public health agencies and/or emergency responders, in order to stay updated on the COVID-9 and comply with all notices/restrictions?**

PCEC receives information from multiple agencies, as and when notices and restrictions are updated.

**Does PCEC have a dedicated response plan?**

Spotless holds the operating license for the Perth Convention and Exhibition Centre. Spotless and the Zero Harm team are preparing a dedicated response plan, if in the event, the current situation worsens. PCEC will enact to a response plan, as advised by State and Federal Government agencies.

**In the event of a possible infection, does PCEC have plans in place to provide essential services to guests/attendees?**

PCEC services will continue 'business as usual' to deliver events to our customers, unless otherwise advised by either a State and Federal Government Agency.

**What training has PCEC staff received on personal preventative measures, such as personal hygiene and frequent hand washing?**

Staff are trained in personal hygiene, as part of our venue inductions and food handling procedures. We are conducting refreshers for our teams, together with additional signage and sanitising units deployed in our service areas.



**What procedures are in place to verify if a PCEC staff member is sick? Have your staff been informed to stay home if sick?**

PCEC staff have been advised that should they show signs of COVID-9, we shall follow current government guidelines of quarantine and reporting.

**Has PCEC established policies for preventing the spread of disease in the venue?**

PCEC will be increasing sanitation of high-volume touchpoints, including restrooms, lifts and bannisters within the venue. Signage has been installed throughout the venue, encouraging good hand hygiene and coughing etiquette. AVPartners will be regularly disinfecting microphones, lecterns and clickers for their events, throughout the venue.

**What can PCEC clients put in place to protect guests and their suppliers against coronavirus?**

Clients are advised to encourage their staff, guests and suppliers to practice good hygiene to protect against infections. PCEC recommends a 'no-handshake policy' amongst your guests and suppliers.

**Should it become a necessity, does PCEC have onsite medical support or arrangements with a medical transport company to transport large numbers of sick guests/attendees?**

Our Zero Harm team is engaging with medically professional organisations to provide medical assistance for PCEC, should we be required to enact mobilisation.